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In portal https://epaddy.wb.gov.in/ facility for update of a farmer's bank account after payment transaction has failed, has been used in the ongoing KMS.

Meanwhile, Linkwell Telesystems Pvt. Ltd.,engaged as System Integrator vide work order no. 4450-FS dated 13.10.23 for paddy procurement, has prepared a facility for update of farmers which is currently in use.

So, update of bank account after failed payment transaction too became necessary to be developed afresh. The System Integrator has developed the same and has placed in the staging portal https://epaddystg.wb.gov.in/. the work will be done by the concerned Purchase Officer through the following steps:

1. The PO in his login will go to 'Failed Transaction' menu. The list of farmers whose payment has failed, will be visible to him. He can search through a date range filter.

2. Against a farmer, the PO will click on 'Edit' button.

3.   When he enters the IFSC, name of the bank and the branch will get populated.

4.   Next, he will enter and re-enter the new account no.

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5. Now, towards Aadhaar authentication, the PO will send OTP to Aadhaar-linked mobile no. by clicking 'eKYC (OTP)' button. Aadhaar number attached with this registration will be shown to the PO. He can see the same but cannot edit it. The received OTP is to be entered into the 'Enter OTP' field.

6. If the OTP is entered correctly, Aadhaar authentication will be successful.

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7. As the last step, the PO will upload scanned copy of the bank passbook (pages showing account details) in pdf format.

8. Finally, he will click 'Save' button to edit the bank account details.
9. After the PO has submitted the bank account edit proposal, the following events will take place:
   9.1. The new bank account details will go for bank validation. Based on response of bank validation, the following results will come out:
      9.1.1. If the bank validation is successful, the 'Confirm' button will become enabled.

9.1.2. If the bank validation fails for a reason other than name mismatch between the farmer and the bank account holder, it will come back to the PO and he will be able to edit the bank details again following the steps no. 1 to 7.

Bank Validation For Failure Transactions

From Date(Purchase Date)   To Date(Purchase Date)
02-09-2024   02-09-2024   [Search] [Reset]

Account No.	IFSC	Date of Procure	Quantity (In KG.)	Amount (In Rs.)	Mobile No.	Action	Status	Confirm
1____5	SBIN0010424	18/03/2024 15:11:46 PM	5998	130936	9____5	Edit	Success by Bank	Confirm
1____3	WBSC0MCCB07	19/03/2024 15:15:04 PM	3000	65490	8____0	Edit	Failed	Confirm
1____3	WBSC0MCCB07	20/03/2024 15:57:05 PM	3000	65490	8____	Edit	Failed	Confirm

9.1.3. If the bank validation fails for difference in name between the farmer and the bank account holder, the case will be assigned to the CPU.

    9.1.3.1. If the CPU approves the case, the bank validation will be deemed to be successful and 'Confirm' button will become enabled before the PO.

Bank Validation For Failure Transactions

From Date(Purchase Date)   To Date(Purchase Date)
02-09-2024   02-09-2024   [Search] [Reset]

Account No.	IFSC	Date of Procure	Quantity (In KG.)	Amount (In Rs.)	Mobile No.	Action	Status	Confirm
1____5	SBIN0010424	18/03/2024 15:11:46 PM	5998	130936	9____5	Edit	Success by Bank	Confirm
1____3	WBSC0MCCB07	19/03/2024 15:15:04 PM	3000	65490	8____0	Edit	Failed	Confirm
1____3	WBSC0MCCB07	20/03/2024 15:57:05 PM	3000	65490	8____	Edit	Failed	Confirm

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9.1.3.2. If the CPU rejects the case, it will come back to the PO and he will be able to edit the bank details again following the steps no. 1 to 7.

Bank Validation For Failure Transactions

Account No.	IFSC	Date of Procure	Quantity (In KG.)	Amount (In Rs.)	Mobile No.	Action	Status	Confirm
1██████5	SBIN0010424	18/03/2024 15:11:46 PM	5998	130936	9█████5	Edit	Success by Bank	Confirm
1██████8	WBSC0MCCB07	19/03/2024 15:15:04 PM	3000	65490	8█████9	Edit	Failed	Confirm
1██████8	WBSC0MCCB07	20/03/2024 15:57:05 PM	3000	65490	8█████9	Edit	Failed	Confirm

9.1.4. When the case is pending at the end of either bank or the CPU, neither 'Edit' nor 'Confirm' button will be enabled.